2010 was another year of numerous accomplishments for the Clive Fire Department. In addition to the summaries provided in this Annual Report by our Divisional Chiefs, it is my privilege to share some of the more notable activities.

Personnel – We have a remarkable group of personnel and a unique staffing model that allow us to deliver an exceptional level of response to the City of Clive 24/7. Our staffing model utilizes 93% paid-on-call (i.e. part-time) staff and 7% full-time staff. This is a very financially attractive model to the taxpayers and provides opportunities for many of our staff to maximize their Fire/EMS involvement in this capacity. It also involves an annual 15-20% turnover rate, typically from personnel furthering their careers and sometimes because the commitment requirement is significant. Our Training Division, Officers, and shift-level personnel work hard each year to bring on new staff and provide an extensive orientation program. The latter part of 2010 included an assessment and hiring process for three full-time positions. These positions were in preparation for an ambulance expansion starting in January of 2011. We were proud to have a vast paid-on-call talent pool and were able to hire all positions from within.

Natural Hazards – Clive’s geography is prone to periodic flash flooding. In August, we experienced four days of minor/moderate flooding. An unexpected quick rise in Little Walnut Creek created a rescue situation near 75th and University. Clive Fire Department crews were assisted by the West Des Moines Fire Department with the evacuation of fifteen residents. Water currents were significant and required the specialized surface water rescue capabilities from West Des Moines.

Grant Funding – During tight economic times, we were able to secure a number of grants to support our operations. $49,000 was received from the federal Firefighters Assistance Grant program to purchase twenty-six sets of firefighting personal protective equipment. A number of grants were received in order to purchase a lift-assist ambulance cot. Those assisting with funding this project included a $5,000 Community Betterment Grant from the Polk County Board of Supervisors and $1,100 from Walnut Ridge/West Kiwanis.

Collaboration – Much of 2010 involved a significant amount of planning in the anticipation of staffing of an ambulance at Station 22 during daytime hours (defined as 7a to 7p). Strategically, this fit into an overarching goal of staffing an engine and ambulance on each side of the city. We continue to have a paramedic engine on each side of the city which greatly enhances our EMS response, providing decreased ALS response time 24/7 and increased ALS resources on significant calls. As we planned for the Station 22 Ambulance expansion, the cooperation with the WDM Fire Department and staff at Station 22 was remarkable. Over my 21 years with the Clive Fire Department, I have witnessed and participated in many joint agency projects. Some succeed. Some fail. The reasons joint projects succeed is that the players recognize a lot of give and take (gains and concessions) have to take place. The intentions of the players have to be sincere. The communications have to be honest and considerate. I applaud the firefighters, medics, officers, and fire chiefs for bringing this to the table on this project.

Our mission is to be the leader in emergency services through compassion, competence, and a commitment to safety.
# Clive Fire Department

## Staff

### Administrative

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Chief Rick Roe</td>
<td>Administrative Assistant Joni Wilkinson</td>
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<td>Joni Wilkinson</td>
<td>Asst. Chief - Fire Marshal Tony Collins</td>
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<tr>
<td>Tony Collins</td>
<td>Asst. Chief - EMS Operations Brian Helland</td>
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<tr>
<td>Dave Lyons</td>
<td>Asst. Chief - Fire Operations Scott Lyon</td>
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<tr>
<td>Scott Lyon</td>
<td>Deputy Chief - Training Scott Lyon</td>
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<tr>
<td>P.J. McDonald</td>
<td>Chaplain Terry Wilkinson</td>
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<tr>
<td>Terry Wilkinson</td>
<td>Medical Director Dr. James Poole</td>
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<tr>
<td>Denise Harlan R.N.</td>
<td>Healthcare Coordinator Steve Bunce</td>
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<td>Steve Bunce</td>
<td>Medical Director Dr. James Poole</td>
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### Station 32 (Harbach)

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<tr>
<td>Lt. Eric Kallem</td>
<td>Lt. Justin Powell</td>
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<td>John Fiedler</td>
<td>Brady Foreman</td>
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<td>Gerrit Foreman</td>
<td>Ashley Foster</td>
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<td>Clayton Garcia</td>
<td>Kyle Frizzell</td>
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<td>James Gathercole</td>
<td>Greg Glendy</td>
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<td>Megan Goergen</td>
<td>Stu Isaacson</td>
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<td>Kevin Janis</td>
<td>John Ledoux</td>
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<tr>
<td>Bryce Landers</td>
<td>Josh Ledoux</td>
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<td>Robert Mackey</td>
<td>Robert Mateer</td>
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<td>Paul McCarthy</td>
<td>Dan McEntaffter</td>
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<td>Adam McGilvra</td>
<td>James Mease</td>
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<tr>
<td>Ayal Naggar</td>
<td>Kent Van Der Pol</td>
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<tr>
<td>Jared Osterloh</td>
<td>Cory Young</td>
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### Station 22 (Westside)

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<tr>
<th>Name</th>
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<tr>
<td>Lt. Todd Albrecht</td>
<td>Yoshimi Christensen</td>
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<tr>
<td>Jordan Dinkla</td>
<td>Brandon Gray</td>
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<td>Nicholas Heuer</td>
<td>Matt Lehman</td>
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<td>Cory Dolbeer</td>
<td>Michael Keeney</td>
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<td>Kent Efnor</td>
<td>Mark Novak</td>
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<td>Chadd Egenberger</td>
<td>Joel Otte</td>
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<td>Nick Ellinger</td>
<td>Brad Reineke</td>
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<tr>
<td>Ryan Gordon</td>
<td>Michael Speck</td>
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<td>Andre Lamadue</td>
<td>Greg Willis</td>
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### Retirements/Resignations

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<thead>
<tr>
<th>Name</th>
<th>Lamar Hudson</th>
<th>Sanjay Kalasa</th>
<th>Robert Monson</th>
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<tr>
<td>Bryan Collins</td>
<td>Will Jess</td>
<td>Cory Macumber</td>
<td>Wade Samo</td>
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<td>Patrick Comstock</td>
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<td>Ann Shaklee-Rees</td>
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<td>Mike Forschler</td>
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Division Chiefs

Fire Prevention

The Fire Prevention Bureau, headed by Assistant Chief – Fire Marshal Tony Collins, started 2010 with one of the snowiest winters on record, which created a near crisis level situation, and prompted a metro-wide fire hydrant “dig-out day” that was coordinated by the Clive Fire Department. Clive firefighters dug out nearly 300 hydrants just in Clive during the event. At the end of 2010, with thanks to a purchase by the Country Club West/Woods Homeowners Association, Clive firefighters placed nearly 100 new reflective hydrant markers to aid truck engineers to easily spot them during the heavy snow periods.

We also saw the opening of the new Shuler Elementary School (Waukee Community School District) as well as the re-opening of the newly renovated Crestview Elementary School (West Des Moines Community School District).

Other activities included, but are certainly not limited to: emergency response, fire inspections, fire code enforcement, and oversight of construction in the city as related to fire codes, as well as outreach fire/EMS education, and public education. The Fire Marshal also participated in multiple local and regional panels, boards, and committees, and sits on the Iowa Chapter Int'l Assoc. of Arson Investigators (IAAI) Board of Directors, Metro Media Council, and Traffic Management Advisory Council.

Bureau statistics and highlights for 2010:
- $8.105 Million in new and existing commercial construction with Fire Prevention involvement
- 30 Commercial construction projects
- 725 Commercial fire inspections
- 14 New Pre-plans
- 120 Construction site visits
- 77 Plan reviews
- 13 Knox Box installations
- 8 Fire Investigations
- 3 Home safety inspections
- 0 Fire fatalities
- 14 Fire station tours
- 12 School/Daycare fire truck visits
- 1 Burn permit
- 1 Fireworks permit (Clive Festival)
- 15 Block parties with fire truck visits
- 7 Outreach education presentations

Fire Operations

The Fire Operations Division, headed by Assistant Chief Dave Lyons, remained busy in 2010 preparing for and providing a diverse range of services. We have continued to challenge ourselves to look at how we operate and our resources to ensure that we are staying current in our abilities.

Our ongoing training on the Residential Fire Ground Operations “playbook” initiated last year has allowed us to challenge our abilities and develop our strengths as we strive to have a consistent approach to common fire situations. This approach assists us to work in effectively and safely on the fire ground. This is especially beneficial with our station staffing model that utilizes crews that may be not always work on the same shift together allowing them to fully know and understand their roles.

A review of the significant events this past year as yielded multiple fire assignment incidents that while damages resulted, were likely significantly less severe because of our 24 hour staffing model and multiple agency primary response roles. These results are not always able to be quantified but having adequate resources timely upon receipt of calls for service has provided positive impact for our citizens and our neighbors.

We also have undertaken the research and replacement of the department’s 1996 Sutphen Rescue Engine. This engine was purchased new and most recently has been in a back up reserve status. A committee of department members was formed, chaired by Fire Fighter Jim Gathercole that spent many hours reviewing our department’s needs, manufacture offerings, and then drafting specifications for the new Rescue Engine. The bid for the replacement has been awarded to E-One for the new engine that will be delivered in April of 2011. The design of the new engine will enhance our ability to support our diverse calls for service.
The Clive Fire Department EMS Division, headed by Asst. Chief Brian Helland, continued to be a leader in central Iowa in 2010. We were involved in legislation specific to EMS, assisted with coordination of regional continuing education conferences, and were actively involved in the EMS Advisory Council. We continued to support local and regional EMS education programs by providing a clinical site for EMT and Paramedic students. We continued to provide our own in-house continuing education to keep our providers on the leading edge of EMS care, as well as maintain a strong community involvement in CPR and injury prevention programs.

2010 marked the one year anniversary of the implementation of Advanced Life Support (ALS) at the Westside Station on Engine 220. This program significantly reduced the amount of time taken for a paramedic to arrive at the scene of an EMS call in areas west of the interstate. The program was implemented at very little cost, and we were able to provide paramedic coverage on the engine 90% of the time without incurring any additional staffing costs.

The EMS Division made two additions in capital equipment in 2010. We took delivery of a Ford F450 Type 1 ambulance made by Lifeline in Sumner, Iowa. This ambulance was designed by a committee of EMS providers who made several safety modifications in the design. One of these innovative features was a backboard compartment that can be accessed from either side of the ambulance. This allows providers to retrieve a backboard at the scene of a motor vehicle crash without standing in traffic, regardless of the location of the crash. We also were able to purchase a powered lift-assist cot through a grant from the Polk County Board of Supervisors. This cot will help prevent work related back injuries for EMS providers who have to lift patients into and out of the ambulance.

Throughout the year we supported fellow city employees through the administration of flu shots, teaching of CPR and first aid classes, and assisting with emergency drills for the aquatics staff. We also maintain all the AEDs in the city buildings. Public programs include CPR classes, injury prevention activities along the Greenbelt Trail, participation in the Clive Festival and being a host site for the Polk County Health Department Drug Drop program. We continued to look for new and inventive ways to serve the citizens of Clive and to be the best EMS providers that we can be.

The Training Division, headed by Deputy Chief Scott Lyon, is committed to providing high-quality training to the members of the Clive Fire Department. The training is designed to assist our men and women in meeting the ever-growing service demands and challenges associated with providing fire and EMS services to the community.

In-service training is the key to our ability to provide safe and efficient service. The professional and technical development of our firefighters and fire officers, through continuous training, is the primary goal of in-service training.

In 2010, nearly 6,000 personnel hours were devoted to training activities.

Recruit training includes comprehensive classroom and hands-on training on the necessary firefighting techniques and equipment. Recruits participate in a rigorous program that is both academically and physically demanding. Successful recruits complete our minimum training requirements (including Firefighter I and II National Certifications). Recruits are also required to complete a comprehensive Probationary Firefighter Training Program to ensure their ability to perform the duties of a Clive firefighter. In 2010, three new members completed recruit training.

Paramedic Training - In 2010, five members of the Clive Fire Department completed their initial training as Certified Paramedics. This intensive program exceeds 1,200 of classroom and practical education for each member. Their dedication to the community and professional development is astounding.

Dedication of Training Facility - On June 16, 2010, the public and elected officials attended a dedication of our joint fire training facility. This $630,000 investment allows for live fire training and rescue scenarios that improve the proficiency and skill of our firefighters.

Regional Events Hosted - In 2010 the Clive Fire Department hosted various professional development events:

- January-Beyond Helmets and Hoses, Officer Leadership. Instructed by Chief Grady, Frankfort (IL) Fire District.
- March-Fire Officer II Certification Program. 40- hour program for national Fire Officer II certification.
- April-Positive Pressure Attack. Instructed by Chief's Garcia and Kauffman, Salt Lake City Fire Department (Utah). This program was a collaborative project with the Windsor Heights, and Urbandale Fire Departments.
- October-Fire Investigator Training at acquired structure. Members from the Metro Area Fire Investigators Task force were in attendance.

Professional Development - The Training Division encourages national fire and EMS certifications as they are the benchmark in professional development. In 2010, a total of twenty two national certifications were earned by members of the Clive Fire Department.
Employee Recognition

Of the Year Awards

- Ashley Foster - Medic Rookie of the Year
- Tate Christensen - Fire Rookie of the Year
- Gerrit Foreman - Fire Rookie of the Year
- Joshua Schut - Officer of the Year
- Linda Adams - Medic of the Year
- Eric Kallem - Firefighter of the Year
- Kevin Janis - Firefighter of the Year
- Christina Trulson - Member of the Year

Service Achievements

- Dave Lyons - 20 Years of Service

Service Achievement/Retirement

- John Schiefer - 35 Years of Service

Certifications

- Linda Adams - Fire Officer II
- Josh Boyle - Paramedic Specialist
- Mindy Bruecken - Fire Officer I, Inspector I
- Tate Christensen - Firefighter II
- Tony Collins - PIO
- Pat Daly - Fire Officer II
- Eric Delker - Paramedic Specialist
- Dustyn Dickhaut - Firefighter I, Firefighter II, Hazmat Operations
- Brady Foreman - Paramedic Specialist
- Gerrit Foreman - Paramedic Specialist
- Clay Garcia - Firefighter II, Paramedic Specialist
- Greg Glendy - Firefighter II
- Brian Helland - PIO
- Eric Kallem - Fire Officer II
- Josh Ledoux - Fire Officer II
- Gene Schaller - Fire Officer II
- Neil Weglarz - Fire Officer II, Inspector I
Incident Statistics

Incidents by Day of Week

Incidents by District

Type of Alarm Summary

Mutual Aid Responses by Department

Count of Incidents by Alarm Hour

Incidents by Month
Facts

Year Established
1962

Stations
Station 32 - 8505 Harbach Blvd, Clive
Station 22 - 1801 68th Street, WDM

Staffing
• 1 Administrative Assistant
• 7 Career FF/Medics, plus 12 shared with WDM
• 50 Paid-on-Call FF/Medics, plus 15 shared with WDM
• 1 Volunteer Photographer
• 2 Volunteer Chaplains

Emergency Calls
• 4.8 Responses per Day
• Year 2010 Total = 1,736 (1,279 EMS, 457 Fire)
• Calls within Clive = 1,393 (1,020 EMS, 373 Fire)
• Mutual Aid Given = 343 (259 EMS, 84 Fire)

Annual Savings Provided by Paid-on-Call Staff
>$600,000

Response Area
City of Clive (15,234 Estimated Population, 7.5 Square Miles)

Paid-on-Call Staff Minimum Commitment
• One 12-hour shift per week
• One 12-hour shift per weekend/per month
• Monthly training

Operating Budget
• FY 10-11 Expenses = $2,151,220
• FY 10-11 Revenue = $458,000
• FY 10-11 Cost per Capita = $111

Equipment
3 Engines 1 Utility Unit
2 Ladders 1 Paramedic Unit
2 Ambulances 1 Foam Trailer
3 Staff Units 1 MCI Trailer

Shared Service Arrangements
• Auto-Aid Paramedic Clive/Windsor Heights
• Auto-Aid Fire – Clive/Windsor Heights
• Westside Shared Fire Station – Clive/West Des Moines
• WestCom Dispatch Center – Clive/Urbandale/West Des Moines
• Fire and Safety Training (FAST) Center – Clive/Urbandale/Windsor Heights

Facilities

Station 22
1801 68th Street, West Des Moines

Station 32
8505 Harbach Blvd, Clive

WestCom Dispatch
8055 Mills Civic Parkway, West Des Moines

Fire and Safety Training (FAST) Center
3927 NW 121st Street, Urbandale
Services Provided

- Emergency Medical Services
- Fire Suppression
- Motor Vehicle Crash Response
- Specialty Rescue
- All-Hazards Emergency Response
- Fire Training
- EMS Training
- Community Education
- Fire Prevention/Inspection
- Community Activities
Year in Review

January

Hospital Status System
Polk County Emergency Management implemented a new web-based hospital status system. Prior to this system, any by-pass status was communicated by a slow series of phone calls.

Extrication Accident – Urbandale – January 1
Clive assisted Urbandale with extrication on a single vehicle rollover accident at I80/35 and 86th Street. One occupant was trapped after the vehicle rolled down an embankment.

Residential Fire – Clive – January 8
Clive, Windsor Heights, and Urbandale Fire Departments responded to a residential fire at 1375 NW 75th Street in Clive. Fire was found in the attic, originating around a chimney chase. Damage to the structure and contents was estimated at $20,000.

Vehicle Fire – Urbandale – January 9
Clive assisted Urbandale with a vehicle fire at 7713 Hickman Road. Clive provided an engine and foam to assist with a fuel fire following a tank rupture during the fire.

Motor Vehicle Crash – Clive – I80/35 – January 10
Clive responded to a single vehicle that went off the I80/35 Bridge and landed approximately 30 feet below, next to Walnut Creek. The single occupant of the vehicle was remarkably awake, not trapped, and speaking with emergency responders.

Beyond Hoses and Helmets Leadership Course – January 16
Clive hosted a national level leadership course sponsored by the International Association of Fire Chiefs. Chief James Grady from Frankfort, IL, was the presenting speaker.

Ice Rescue Training – January 18
Clive and Urbandale conducted joint Ice Rescue Training at a large pond location at Living History Farms.

Extrication/Fatality Accident – Windsor Heights – January 24
Clive assisted Windsor Heights with a fatality accident on 73rd Street near I235. A vehicle went off the bridge from I235 and landed on its top on 73rd Street, falling nearly thirty feet.

Hazardous Materials Accident – Clive – January 26
Clive responded to a hazardous materials accident in the 15200 block of Woodcrest Drive. Occupants of a home mixed two separate drain cleaners in an attempt to unblock a kitchen sink. The Des Moines Fire Dept. Regional HazMat Team assisted.

Extrication Accident – West Des Moines – January 26
Clive assisted West Des Moines with an extrication accident at 22nd and University Avenue.

Commercial Dumpster/Garage Fire – Urbandale – January 31
Clive assisted Urbandale with a fire at an apartment complex at 4509 86th Street. The fire originated in a dumpster and quickly extended into a row of garages.

February

Renewed Westside Station 28E
City Council approved a new agreement for the Westside Station. The original agreement was effective in 1991 and expires in 2012. The term of the new agreement is for five years and includes an option for a three year extension.

Ice Rescue Training – February 6
Ice Rescue Training continued for new personnel. Crews used a pond at Living History Farms on Douglas Avenue.

Commercial Smoke Scare – Clive – February 12
Clive, Urbandale, and Windsor Heights responded to a report of fire and smoke in the ceiling of Halverson Trane (2220 108th Street). Investigation found a burned track lighting transformer.

Vehicle Fire – Clive – February 12
Crews responded to a vehicle fire at 2203 NW 90th Street. Crews found heavy fire in the engine compartment of a 2001 Pontiac Grand Prix. The vehicle sustained $4,500 in damage.

Chimney Fire – Clive – February 16
Clive, Urbandale, and West Des Moines responded to fire coming from the roof of the Cracker Barrel Restaurant (11701 University Ave). Investigation revealed an apparent fire that burned out build up in the chimney flue. Damage was estimated at $500.

Metro Wide Hydrant Dig – February 17
The Clive Fire Department spear-headed a metro-wide hydrant dig. Fire Marshal Tony Collins coordinated the planning and public information for this event. Clive crews cleared approximately 297 hydrants in the city.

Residential Fire – Urbandale – February 21
Clive assisted Urbandale with a residential fire at 9431 Hickory. Fire originated in a chimney chase and extended into the attic.

Chief Helland Presentation at International Stroke Conference – February 24
Brian Helland assisted Mercy Hospital with presenting “Emergency Services Feedback: Closing the Loop, Increasing Knowledge” at the American Heart Association/American Stroke Association International Stroke Conference in San Antonio.

801 Grand – Fight for Air CLIMB – February 28
Fourteen Firefighters from the Harbach and Westside Stations participated in the Fight for Air CLIMB, climbing 1,100 steps to reach the top of 801 Grand. They made the climb in full firefighting protective clothing and SCBA. The money raised from this event assists the American Lung Association.
### March

**Fire Officer II Course**
Clive hosted a regional Fire Officer II Leadership Development Course in March and April. The Fire Officer II course covered a variety of leadership and management topics for officer development.

**Technical Rescue – West Des Moines – March 1**
Clive assisted West Des Moines with a technical rescue from an attic space. A worker incurred an injury while working the attic space of the car wash located at Jordan Creek Parkway and University Avenue. Clive provided a ladder truck to position a platform below the patient for lowering to the ground.

**Semi Trailer Fire – Clive – March 5**
Clive responded to a semi-trailer fire in the Flying J parking lot. Crews arrived to find a trailer loaded with a cereal product that was smoldering. They were able to remove the smoldering product from the trailer and complete extinguishment. Damage was estimated at $500.

**Vehicle Fire – Clive – March 5**
Clive responded to a vehicle fire at 8714 Swanson Blvd. Crews arrived to find a fire in the engine compartment, causing an estimated $1,000 damage. The cause of the fire was undetermined.

**Advanced Cardiac Life Support Refresher – March 6**
The Windsor Heights and Clive Fire Departments hosted an ACLS refresher course. This course is required every two years for personnel trained at the paramedic/paramedic specialist level.

**Extrication Accident – Clive – March 10**
Clive and West Des Moines EMS crews responded to a two-vehicle accident at 104th and University. The driver of one vehicle required removal of the driver’s door before they could be treated and transported. Two patients in total were transported.

**Explosive Devices – Clive – March 27**
Two pop-bottle bombs exploded inside of residential mail boxes.

**Suspicious Grass Fires – Clive – March 28 & 30**
Clive responded to grass fires behind Wildwood Park and in the Greenbelt behind 8800 Swanson Blvd. In both cases, juveniles were seen quickly exiting the areas when the fires were reported. The fires caused minimum damage and the subjects in question were unable to be located.

**Residential Fire – Clive – March 31**
Clive responded to an investigation at 14260 Hawthorne. Crews arrived to find a kitchen fire that was smoldering. A pot on a stove caught fire and extended into the microwave and cupboard area. One occupant was inside the house at that time. The occupant was asleep on the second floor and woke to the sound of the smoke alarms. She took action to help extinguish the fire. Damage was estimated at $2,000.

### April

**All-Hazards Emergency Operations Plan Overview Training**
On Tuesday, April 6, Emergency Operations Plan overview training was offered to all City Staff. Forty-two staff attended the presentation which highlighted the City’s plans for dealing with significant emergencies that could impact our community.

**CPR for Clive Police In-Service Training**
Fire Department personnel assisted with Police Department in-service training by delivering basic life support/CPR instruction.

**FF Brandon Gray Activation**
CPT Brandon Gray of the Iowa Army National Guard was ordered to duty from April 4, 2010, thru August 30, 2011. He prepared his unit to mobilize and deployed overseas in support of Operation Enduring Freedom.

**Positive Pressure Attack Course – April 10**
The Clive, Urbandale, and Windsor Heights Fire Departments co-sponsored a fire training event. The topic was positive pressure fire attack. Over 30 firefighters from the Central Iowa attended. The presenters were from the Salt Lake City Fire Department.

**CFFA Easter Egg Hunt – April 3**
The 44th Annual Easter Egg Hunt was held at Linnan Park.

**Welcome New Personnel**
Three new paid-on-call personnel were hired in April: Tate Christensen, Kenny Delaney, and Gerrit Foreman.

**Assistance to Firefighters Grant Award**
The Clive Fire Department received a Firefighters Assistance Grant Award for $49,166. The funds were used to purchase twenty-six sets of firefighter personal protective equipment.

**Residential Fire – Clive – April 7**
Clive responded to a reported fire at 10537 Elmcrest. Crews arrived to find fire contained in an oven. The stove was removed from the building and crews assisted with ventilating smoke.

**Residential Fire – Urbandale – April 25**
Clive assisted Urbandale with a kitchen fire at 6905 Urbandale Avenue. Crews quickly contained a fire in the kitchen area.

**Attempted Arson – Clive – April 30**
Clive FD and PD responded to a report of attempted arson at 8449 Harbach Blvd. Burning was noted in a couple of spots on a laundry room floor. Light smoke was present in the building.
May

Welcome New Personnel
One new paid-on-call person was hired in April: Ashley Foster

EMS Week – May 16-22
The Clive Fire Department recognized our staff and service partners during EMS Week, held May 16-22. This week celebrated their commitment to EMS and providing care to “Mrs. Jones.”

Polk County Supervisors & Walnut Ridge/Kiwanis Donation
On May 17, Walnut Ridge and the West Kiwanis presented the Clive Fire Department a donation of $1,100 towards the lift-assist cot project. This money was raised at the pancake breakfast held on May 2. These funds were in addition to a $5,000 Community Betterment Grant awarded by the Polk County Board of Supervisors.

Drug Drop Program Thank You
The Clive Fire and Police Departments co-sponsored a drug drop program on Saturday May 15. Lt. Schaller (CFD) and Lt. Brodersen (CPD) coordinated the event. Over 33 pounds of medication were collected.

One Year Anniversary – Engine 220 @ Paramedic Level
May 13th was the one year anniversary of the “go-live” date for Engine 220 at the paramedic level.

Community CPR
The Clive Fire Department instructed 73 people in CPR during the month of May.

June

Tri-City FAST Center Open House/Dedication
The FAST Center Open House/Dedication was held on June 16th. This was a $630,000 joint project of the Cities of Clive, Urbandale, and Windsor Heights. This project is an excellent example of three communities working together to enhance fire department training, while sharing resources.

New Ambulance
The Fire Department took delivery of a new ambulance in July. The new ambulance is a custom built Lifeline ambulance on Ford F450 Super Duty chassis.

Smoke Detectors As Needed Program
We received a donation of two dozen battery powered smoke alarms and batteries from Porter Hardware in Des Moines. This donation allows the Clive Fire Department to assist the community with a free smoke detector in situations where a non-working smoke detector is discovered or a smoke detector is absent.

Vehicle Fire – Clive – June 6
Clive responded to a vehicle fire at 2175 NW 86th Street. Crews arrived to find an engine compartment fire. The fire was extinguished and crews prevented extension or damage to adjacent parked vehicles. Damage was estimated at $3,000.

Search for Missing Person – Clive – June 6
Clive Police and Fire searched for a missing nine year old boy near 151st and Holcomb. Personnel covered various areas. The boy was located at 13300 block of Hickman on the trail and returned to his parents.

Residential Fire – Urbandale – June 12
Clive assisted Urbandale with a residential fire at 3604 149th Street.

Walnut Creek Flooding – Clive – June 27
Various Clive departments worked together during this flash flooding event. The National Weather Service predicted a crest of 11.6” at 135/80. Actual experience was just under the prediction. Flood monitoring efforts began at 4 a.m. and closed down just prior to 10 p.m. Flood inundation maps recently produced by Snyder and Associates were extremely valuable in our planning and response.

Vehicle Fire – Clive – June 28
Clive responded to a vehicle fire at 8801 University Avenue. Crews arrived to find an engine compartment fire in a 1992 Honda Accord. Damage was estimated at $925.
Clive Fire Department
Annual Report 2010

July

Clive Festival
Clive Fire Department personnel assisted with the Clive Festival on July 16 and 17. The Clive Firefighters Association volunteered their time and talents to grill food for the 25th Anniversary of Clive After 5. In addition, they assisted with set-up, medical attention, and fireworks stand-by.

CFFA Avenues of Flags Project
The Clive Firefighters Association continued to build upon their patriotic fundraising project – Avenue of Flags. For a $35 annual subscription, a flag will be displayed in your front yard on the following holidays: Memorial Day, Flag Day, Independence Day, Labor Day, and Veterans Day.

Apartment Fire – Clive – July 1
Clive responded to a deck on fire at Westwind Apartments, 8236 Harbach Blvd. Crews arrived to find a fire on a third floor wooden deck that was extinguished. Investigation revealed that two disposable charcoal grills had been used on the wooden deck earlier in the evening. Damage was estimated at $500.

Hotel Fire – Urbandale – July 2
Clive assisted Urbandale with a smoke report inside the Comfort Inn and Suites, 11167 Hickman Road. Crews found a hotel room completely charged with smoke. Investigation revealed a smoldering fire that resulted from a malfunction of a hair dryer.

Search for Missing Person – Clive – July 6
Clive Fire assisted the Clive Police Department with searching for a missing ten year old boy near 8737 University. Fire crews searched the Greenbelt Area using a thermal imaging camera. The boy was found safely by family members at a separate location.

Garbage Truck Fire – Clive – July 7
Clive responded to a garbage truck fire in the 1500 block of I35/80 Southbound. Crews arrived to find the cab with active fire involvement. Damage was estimated at $40,000.

Residential Fire – Clive – July 7
Clive responded to a kitchen fire at 13619 Bayhill Ct. Crews arrived to find a stove with flames coming through the control knobs. The fire had been extinguished by the homeowner. Damage was estimated at $1,500.

Condo Fire – Urbandale – July 10
Clive assisted Urbandale with a significant fire in a Plumwood Terrace condominium complex at 4821 86th Street. Fire originated on a third floor deck and extended into the attic prior to arrival of fire department apparatus. Clive crews were on scene for over seven hours.

Residential Fire – Urbandale – August 11
Clive assisted West Des Moines with a residential fire at 320 7th Street.

Extrication/Fatality Accident – Clive, August 17
Clive responded to a two vehicle accident at 159th & Hickman. A full size pickup and van had collided. One person was trapped inside of the van. The driver's door was removed using hydraulic extrication tools. The driver of the van was transported to a local trauma center and later died of his injuries. The driver of the pickup declined medical care.

Residential Fire – Clive, August 28
Clive and Urbandale Fire Departments responded to a residential fire at 2210 Country Club Blvd. A contractor started insulation on fire behind a basement wall while soldering copper pipes. Damage was estimated at $1,000.

Commercial Fire – Urbandale, August 30
Clive assisted Urbandale with a commercial fire at 3803 67th Street. This was a storage building used by a property management company. The fire appears to have originated from a vehicle fire that quickly spread to the storage building.

August

Make a Wish Softball Tournament
The Clive Firefighters Association supported the Make a Wish Softball Tournament in Urbandale on August 28.

Honor Flight Assistance
Clive Fire Department personnel assisted with the Central Iowa Honor Flight. Volunteers assisted veterans through TSA screening, boarding busses, and on/off the aircraft. Three personnel also assisted during the trip as Guardians.

Flooding – Clive - August 4, 9, 10, 11
The City of Clive responded to four flooding events. The most significant event was August 9 as an unexpected quick rise in Little Walnut Creek created a rescue situation near 75th and University Blvd. Clive and WDM Fire crews assisted with the evacuation of fifteen residents. Twelve were from an apartment building and three were from homes. Efforts by Public Works crews held back 1 ½ feet of water on University Blvd, and water topped 86th Street.

New POC Hires
The following paid-on-call personnel were hired and started orientation training: Eric Delker, Brady Foreman, Clayton Garcia, Greg Glendy, Megan Goergen, Joel Otte, Chet Darst.

Residential Fire – West Des Moines – August 11
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September

**Paramedic Certifications**
Three Clive Fire Department personnel passed their National Registry testing at the Paramedic level. Those personnel are Gerrit Foreman, Brady Foreman, and Eric Delker.

**SAFER Grant**
City Council gave their support to apply for a SAFER Grant. The SAFER Grant requested three full-time personnel. The Grant, if received, would happen between now and September of 2011 and provides 100% funding of the positions for two years.

**New Fire Engine Approved**
City Council approved the request to purchase a new E-One fire engine from Feld Fire of Carroll, Iowa, for a cost not to exceed $469,307. This project involved considerable participation by the following personnel: Jim Gathercole-Project Chair, Dave Lyons, Justin Powell, Eric Kallem, Jonathan Skeens, Kevin Janis, Neil Weglarz, Pat Daly, Scott Lyon, Bryce Landers, and Josh Schut. The purchase will replace a 1996 Sutphen apparatus.

October

**Clive Leadership at Chaplain Conference**
Urbandale Chaplain Dick Dayton and Clive Chaplain Terry Wilkinson hosted the International Conference of Police Chaplains regional meeting in Urbandale. Chaplain McDonald was a part of a panel discussion regarding the Omaha Mall Shooting that occurred a few years ago, and Fire Marshal Collins gave a presentation on funeral planning for public safety personnel. Forty chaplains from the five state region attended as well as a group of Chaplain interns from Iowa Methodist Hospital.

**Training Fire**
On October 16th, the Clive Fire Department conducted live fire training at house slated for demolition at 8181 Harbach Boulevard. This exercise allowed the department to train on ventilation and attacking live fire.

**Fire Prevention Week**
The Clive Fire Department participated in a variety of activities for National Fire Prevention Week. Firefighters educated and entertained approximately 400 Clive area children with a fire safety puppet show, fire station tours, and fire truck visits to both Crestview and Shuler elementary schools. Fire extinguisher training and fire drills were performed for some area businesses and the Clive Fire Fighters Association hosted their annual open house.

**Fire Investigator Training in Clive, October 12**
On October 12, the Clive Fire Department hosted a fire investigators training event. This training allowed members of the metro fire investigators group the opportunity to refresh techniques and methods of fire investigation.

**Cooking Fire – Clive – September 5**
Clive responded to a fire alarm at 14140 Lakeview Dr. Clive Police arrived and discovered smoke visible in the home through windows. Crews made entry into the residence and located a pot of burning food on the stove.

**Apartment Stove Fire – Clive – September 18**
Clive responded to an investigation report to assist an apartment occupant wanting to know how a fire started in her kitchen the prior evening. Following a stove repair, the stove electrical system failed, energizing a burner in the ON position and burning up a pan. The occupant had a neighbor assist with the “smoke problem” the prior evening and the fire department was never called. Damage to the stove and kitchen was estimated at $1,000.

**Residential Fire – Clive – October 16**
Clive, Windsor Heights, and West Des Moines Fire Departments responded to a residential fire at 1546 Rio Valley. The newspaper carrier discovered a fire on the backside of the house during early morning paper deliveries. A fire had ignited on a wooden deck, near a charcoal grill. Damage was estimated at $3,000.

**HazMat Response – West Des Moines, October 17**
Clive assisted West Des Moines by deploying large absorbent booms across a pond in the 1100 block of 50th Street. An apartment building garage fire during the night created gas and petroleum runoff to the pond.

**Residential Fire – Clive – October 21**
Clive, Waukee, and Urbandale Fire Departments responded to a residential fire at 15162 Beechwood. A fire believed to have originated on the deck had burned into the exterior walls and nearly extended into the floor void spaces. Damage was estimated at $20,000.

**Construction Trailer Fire – Clive – October 29**
Clive responded to a construction trailer fire at 16552 Birchwood. The fire is believed to have started from spontaneous combustion of discarded rags.
Westclivendale Heights Thanksgiving
The Annual Westclivendale Heights Thanksgiving Feast was held Wednesday, November 24, in Clive. This traditional Thanksgiving meal was shared between our Fire/EMS/Dispatch friends in West Des Moines, Urbandale, and Windsor Heights.

Fire Safety at the Woodlands
Fire Marshal Collins presented a fire safety presentation to residents at the Woodlands. Over 25 people attended.

Advanced Cardiac Life Support Recertification Course
The Clive Fire Department hosted an ACLS recertification course on November 22.

Drug Drop Program
On Saturday, November 13, Lt. Schaller (CFD) and Lt. Brodersen (CPD) co-championed another drug drop program held at the Dymond Public Safety Center. Over 51 pounds of dry good medications were turned in and over 58 pounds of liquid medications were turned in.

Residential Fire – Clive – November 1
Clive, Windsor Heights, and Urbandale crews responded to a reported house fire at 8350 Franklin Avenue. The occupants were out of their home and reported smoke and burning coming from an electrical outlet. Investigation by fire crews discovered an electrical short in an interior wall, creating a smoke smell and charring. The electrical service was turned off and minor overhaul was completed to ensure any fire/smoldering did not extend into the attic. Damage was estimated at $1,000.

Commercial (Apartment) Fire – Clive – December 14
Clive, Windsor Heights, and Urbandale Fire Departments responded to a report of smoke at 8244 Harbach Blvd (Westwind Apartments). Crews arrived to find light smoke in a bottom floor apartment. An occupant was heating cooking oil on the stove when the oil ignited. She was able to extinguish the fire with a fire extinguisher. There were no injuries. Damage was estimated at $300.

Commercial (Motel) Fire – Urbandale – December 26
Clive provided an engine, ladder, ambulance, and duty officer to assist with a fire at Motel Relax (7625 Hickman Road).

Commercial (Four-Plex) Fire – Urbandale – December 31
Clive assisted with a fire at a four-plex townhome. Crews found a fire extinguished by the occupants. The fire originated from a bathroom ceiling fan that fell on the floor. Occupants used a fire extinguisher to knock down the fire. Crews isolated power and checked for extension.

December

Santa Day 2010
Saturday, December 18th, marked the 48th Annual Santa Day! Five teams of Santa drove the streets of Clive from 8:30 a.m. to 2:00 p.m. bringing candy canes for the little ones.

Hydrant Marker Project
The Country Club Homeowner’s Association purchased 100 hydrant markers for their neighborhood. The Clive Fire Department assisted by installing 98 hydrant markers in two days. Last year, a significant number of fire hydrants were buried in snow. This project will greatly improve the ability keep hydrant access clear and the ability to located hydrants during emergencies.

New Full-Time Hires
Seven internal paid-on-call candidates were interviewed for full-time positions. Three personnel (Mindy Bruecken, Dustyn Dickhaut, and Eric Delker) were recommended to City Council as full-time Firefighter/Paramedics, starting on Monday, January 3, 2011. This hiring was part of a larger project, helping facilitate the additional staff necessary to expand ambulance operations to daytime hours in the western half of Clive.